

## GENERAL TERMS AND CONDITIONS FOR THE PROVISION OF MEDICAL SERVICES

(hereinafter also referred to as "GTC")

### 1. INTRODUCTORY PROVISIONS

- 1.1. **MUDr. Marián Koperniech**, with its registered office at Košická 3445/7, 058 01 Poprad, Slovak Republic, Company ID (IČO): 42 395 658, Tax ID (DIČ): 1085559816 (hereinafter also referred to as "**Clinic**") is, based on license number L1A/BB/1755/15 issued by the Slovak Medical Chamber on 14.04.2015, a medical services clinic in the specialized field of plastic surgery pursuant to the Act on Medical services Clinics.
- 1.2. For the purposes of these GTC, the following terms shall have the meanings indicated below:

**Bank Account** means the Clinic's bank account held at [to be filled in] a.s., with its registered office at [to be filled in], bank account number (IBAN): [to be filled in];

**Justified exceptional Circumstances** means (i) a sudden deterioration of the Patient's health caused by injury or an unforeseeable illness of the Patient, (ii) an unforeseeable event that the Patient could not foresee in advance and which occurred independently of the Patient's will, and which simultaneously reasonably justifies a complaint to change the Date of Medical Procedure;

**Agreement for the Provision of Medical Services** means the agreement concluded between the Patient and the Clinic pursuant to Section 12 of the Medical services Act;

**Informed Consent** means demonstrable consent of the Patient to the provision of Medical services

pursuant to the Act on the Provision of Medical services;

**Consultation** means the concept specified in item 2.2 of Article 2 of the GTC;

**Place of Medical services Provision** means a medical services facility pursuant to the Act on Medical services Clinics (facility for providing one-day medical services), in which the Clinic is authorized, based on a special contract, to provide Medical services. The current list of Places of Medical services Provision will always be available on the Clinic's Website;

**Professionally Qualified Staff** means persons involved in the provision of Medical services, in particular anesthesiologists, specialized nurses, nurses, medical assistants, and other persons meeting the basic requirements defined by the relevant provisions of generally binding legal regulations;

**Patient** means a natural person who is in a legal relationship with the Clinic established by the Agreement for the Provision of Medical Services;

**Reservation Fee** means a reservation fee in the amount of EUR 300;

**Revision Surgery** means repeated provision of Medical services based on a justified complaint of the Patient;

**Cancellation Fee** means the concept specified in item 6.1 of Article 6 of the GTC;

**Office for Supervision over Medical services** means the Office for Supervision over Medical services, with its registered office at Želova 2, 829 24 Bratislava, Slovak Republic, established pursuant to the Act on Health Insurance Companies;

**Examination Results** means a set of examination results of the Patient's health, the performance of which is necessary depending on the type of Medical services provided and the purpose of which is to determine whether the Patient's health condition

does not preclude the provision of the requested Medical services;

**Clinic's Website** means the second-level internet domain [www.koperniech.sk](http://www.koperniech.sk);

**Act on Health Insurance Companies** means Act No. 581/2004 Coll. on Health Insurance Companies, Supervision over Medical services, and on the Amendment and Supplementation of Certain Acts;

**Act on Health Insurance** means Act No. 580/2004 Coll. on Health Insurance and on the Amendment and Supplementation of Act No. 95/2002 Coll. on Insurance and on the Amendment and Supplementation of Certain Acts;

**Medical services Act** means Act No. 576/2004 Coll. on Medical services, services related to the provision of medical services, and on the amendment and supplementation of certain acts;

**Personal Data Protection Act** means Act No. 18/2018 Coll. on Personal Data Protection and on the Amendment and Supplementation of Certain Acts, as amended;

**Act on Medical services Clinics** means Act No. 578/2004 Coll. on Medical services Clinics, Medical services Workers, Professional Organizations in Medical services, and on the Amendment and Supplementation of Certain Acts, as amended;

**Medical services** means a set of activities performed by the Clinic and other Professionally Qualified Staff for the Patient based on their complaint in accordance with the Medical services Act (lege artis), consisting of forehead lift, eyebrow lift, temporal lift, facelift under local anesthesia, upper eyelid correction (blepharoplasty), facelift under general anesthesia, lower eyelid correction (blepharoplasty), correction of protruding ears, complete nasal surgery (rhinoplasty), surgical lip augmentation, liposuction, removal of a mole, breast augmentation with implants (augmentation), breast modeling/lifting (mastopexy), breast reduction (reduction mammoplasty), breast implant replacement, breast

implant removal, gynecomastia surgery, abdominoplasty under general anesthesia, mini-abdominoplasty under general anesthesia, thigh lift with skin reduction, inner arm lift, calf implant insertion, minor labia correction (labiaplasty under local anesthesia), scar correction depending on extent, fat transfer, and others.

- 1.3. These GTC define the basic legal framework for the provision of Medical services by the Clinic to the Patient at the Places of Medical services Provision.
- 1.4. The purpose of the GTC is to provide a clear arrangement of the rights and obligations of the Patient and the Clinic in the provision of Medical services at the Places of Medical services Provision.

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## 2. PROVISION OF MEDICAL SERVICES

- 2.1. Medical services are provided exclusively upon the Patient's request, subject to compliance with the conditions laid down by applicable law and these Terms.
- 2.2. The provision of Medical services is always preceded by a personal consultation between the Patient and the Clinic (hereinafter also referred to as "Consultation"). During the Consultation, the Patient shall inform the Clinic about the type and extent of the Medical services requested and is obliged to disclose their health condition fully. The Clinic, taking into account the Patient's health, shall inform the Patient about the possibilities of providing Medical services, the anticipated consequences and risks of Medical services provision, and the average recovery time. Additionally, the

- Clinic shall inform the Patient about the current price list and the method of payment of the Reservation Fee.
- 2.3. The date of the Consultation shall be agreed between the Patient and the Clinic by telephone or email addressed to the Clinic. Contact details are available on the Clinic's Website.
- 2.4. If deemed necessary by the Clinic, the Consultation may be repeated.
- 2.5. Provided the Clinic does not refuse the provision of Medical services under points 7.1(a) and 7.1(b) of Article 7 of the GTC, the Clinic in cooperation with the Patient shall determine the day, time, and Place of Medical services Provision (hereinafter also referred to as the "Date of Medical Procedure").
- 2.6. Determination of the Date of Medical Procedure is conditioned on the crediting of the Reservation Fee to the Bank Account.
- 2.7. The Clinic shall inform the Patient immediately before the Date of Medical Procedure about the purpose, nature, consequences, and risks of Medical services provision, as well as the possibility of choosing proposed procedures (hereinafter also referred to as "Pre-Treatment Information").
- 2.8. The Patient may refuse the Pre-Treatment Information. A written record shall be made of any refusal, which the Patient is obliged to sign (hereinafter also referred to as "Record of Refusal to Receive Information").
- 2.9. After receiving the Pre-Treatment Information or after signing the Record of Refusal to Receive Information, the Patient shall provide the Clinic with Informed Consent.
- 2.10. The Patient may withdraw Informed Consent at any time before the Date of Medical Procedure. In the event of withdrawal, it is deemed that the Patient refused Medical services under point 7.2 of Article 7 of the GTC.
- 2.11. Medical services will be provided only if (a) a binding Date of Medical Procedure is agreed, (b) Pre-Treatment Information is given or Record of Refusal is made, (c) Informed Consent is granted, and (d) the Patient's health according to Examination Results does not preclude Medical services. All conditions must be met cumulatively. If not cumulatively met, the Patient is not entitled to demand Medical services.
- 2.12. If the Patient changes or cancels the Date of Medical Procedure, the Clinic may propose the medical services provision at the same time and Place to another Patient. If the new Patient confirms the proposed Date, it becomes binding. The original Patient must provide Examination Results at least 24 hours before, attend Consultation if more than 120 days have passed since the last, and cover costs incurred by cancellation up to EUR 150.
- 2.13. The Patient acknowledges that all medical procedures are provided on a self-pay basis.
- 2.14. The Clinic is entitled to remuneration for Medical services as per Article 4 of the GTC.
- 2.15. The Patient must follow the Clinic's Pre-Treatment Informations before and after Medical services provision.

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### 3. RESERVATION FEE

- 3.1. The Patient shall pay the Reservation Fee to the Clinic's Bank Account immediately after the first Consultation and determination of the Date of Medical Procedure, based on a pro forma invoice issued by the Clinic.
- 3.2. Payment of the Reservation Fee makes the Date of Medical Procedure binding. This does not affect the right to change the Date by the Clinic or Patient under Article 5 of the GTC.
- 3.3. If the Clinic is not entitled to the Cancellation Fee under point 6.1 of Article 6, the Reservation Fee will be fully refunded to the Patient no later than the 20th day of the month following the month in which the cancellation occurred.

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### 4. REMUNERATION FOR MEDICAL SERVICES PROVISION

- 4.1. The provision of Medical services by the Clinic under the GTC is not covered by public health insurance according to the Health Insurance Act. The Clinic does not have a contract for the provision of medical services within the meaning of the Health Insurance Companies Act with any health insurance company seated in the territory of the Slovak Republic carrying out public health insurance.
- 4.2. The remuneration for the provision of Medical services shall be determined according to the Provider's price list published on the Provider's Website.
- 4.3. The Patient shall pay the Clinic the remuneration for the provision of Medical

services according to the price list published on the Provider's Website, as currently effective on the day the Consultation is carried out (hereinafter also referred to as the "Remuneration"). The Clinic shall inform the Patient of the amount of the Remuneration for the provision of the requested Medical services during the first Consultation.

- 4.4. The Remuneration is payable upon the provision of Healthcare, either in cash to the Provider's till or to the Provider's bank account notified to the Patient for this purpose, or by other suitable non-cash payment means, in particular electronic payment means (payment/debit cards).
- 4.5. The Clinic is entitled in individual cases to require payment of the Remuneration before the provision of Healthcare.
- 4.6. When settling the Remuneration, the Reservation Fee paid by the Patient shall be taken into account by the Clinic by deducting the Reservation Fee from the amount of the Remuneration. The Clinic shall deduct the Reservation Fee paid by the Patient from the amount of the Remuneration only if the Reservation Fee or a part thereof is not used to cover the Cancellation Fee according to point 6.2 of Article 6 of the GTC.
- 4.7. After the provision of Healthcare, the Patient is not entitled to complain an additional reduction of the Remuneration from the Provider.
- 4.8. The Clinic is obliged to issue the Patient with a document confirming the payment of the Remuneration. The document confirming the payment of the Remuneration means (a) for cash payments, a cash receipt issued by a virtual cash register and (b) for cashless payments, an invoice meeting the requirements according to Act No. 222/2004

Coll. on Value Added Tax, as amended.

4.9. In addition to the right to payment of the Remuneration, the Clinic also has the right to payment of remuneration for the Consultation in the amount determined according to the Provider's price list published on the Provider's Website (hereinafter also referred to as the "Consultation Remuneration").

4.10. The Patient shall pay the Consultation Remuneration immediately after the end of each Consultation, either in cash to the Provider's till or by other suitable non-cash payment means, in particular electronic payment means (payment/debit cards). The Clinic is obliged to issue the Patient with a document confirming the payment of the Consultation Remuneration, which is a cash receipt issued by a virtual cash register.

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## 5. CHANGE AND CANCELLATION OF THE DATE OF MEDICAL SERVICES PROVISION

5.1. The Clinic is entitled to change the Date of Medical servicesProvision due to reasons on the Provider's side, the occurrence of which was independent of the Provider's will and beyond their control, and which could not have been foreseen in advance. Such reasons include, in particular, the temporary impossibility of providing Medical services due to the Provider's illness or injury or other serious circumstance, or due to a technical or other defect at the Place of Medical servicesProvision, as a result of which the provision of Medical services became impossible. The Clinic shall inform the Patient of the nearest possible dates for the provision of the requested Healthcare, from which the Patient shall select a suitable Date of Medical servicesProvision and shall notify the Clinic of

this date without undue delay, no later than five (5) calendar days from the day the nearest possible dates for the provision of the Medical services requested by the Patient were announced. If the Patient does not notify the Clinic of a new date for the provision of Medical services according to this point 5.1 of Article 5 of the GTC, the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1, letter b) of Article 6 of the GTC.

5.2. A change to the Place of Medical servicesProvision after the Date of Medical servicesProvision has been agreed upon is not possible.

5.3. The Patient is entitled to ask the Clinic to change the Date of Medical servicesProvision (a) at any time within the period between the payment of the Reservation Fee and the twentieth (20th) calendar day before the Date of Medical servicesProvision; (b) at any time within the period between the twentieth (20th) and the tenth (10th) day before the Date of Medical servicesProvision, provided that Reasons of Particular Consideration exist; and (c) at any time within a period shorter than ten (10) calendar days before the Date of Medical servicesProvision, provided that a change of the Date of Medical servicesProvision within this period gives rise to the Provider's right to payment of the Cancellation Fee according to point 6.1 letter a) of the GTC.

5.4. If the Patient requests a change of the Date of Medical servicesProvision according to point 5.3 of Article 5 of the GTC, the Clinic shall inform the Patient of the nearest possible dates for the provision of the requested Healthcare, from which the Patient shall select a suitable Date of Medical servicesProvision and shall notify the Clinic of this date without undue delay, no later than five (5) calendar days from the day the

nearest possible dates for the provision of the Medical services requested by the Patient were announced. If the Patient does not notify the Clinic of a new date for the provision of Medical services according to this point 5.4 of Article 5 of the GTC, the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1, letter b) of Article 6 of the GTC.

5.5. If the Patient requests a subsequent change of an already once-changed Date of Medical services Provision according to point 5.4 of Article 5 of the GTC, following a complaint by the Patient according to point 5.3 letters a) or b) of the GTC, and the Date of Medical services Provision is subsequently changed again, the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1, letter c) of Article 6 of the GTC. A subsequent change of an already once-changed Date of Medical services Provision based on the Patient's complaint according to point 5.3 letter c) of the GTC is not possible.

5.6. The Clinic is entitled to cancel the Date of Medical services Provision only if, due to unforeseen reasons on the Provider's side, it is not possible to provide the Patient with the requested Medical services and a change of the Date of Medical services Provision according to point 5.1 of Article 5 of the GTC is not possible. Cancellation of the Date of Medical services Provision by the Clinic also includes the Provider's refusal to provide Medical services according to point 7.1 of Article 7 of the GTC.

5.7. The Patient is entitled to cancel the Date of Medical services Provision at any time. As a result of the Patient's cancellation of the Date of Medical services Provision, the Clinic acquires the right to payment of the Cancellation Fee according to points 5.8, 5.9, and 5.11 of Article 5 of the GTC.

5.8. If the Patient cancels the Date of Medical services Provision within a period shorter than ten (10) calendar days before the Date of Medical services Provision, the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1, letter d) of Article 6 of the GTC.

5.9. If the Patient cancels the Date of Medical services Provision within the period between the twentieth (20th) and the tenth (10th) calendar day before the Date of Medical services Provision, the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1, letter e) of Article 6 of the GTC.

5.10. If the Patient cancels the Date of Medical services Provision within the period between the payment of the Reservation Fee and the twentieth (20th) calendar day before the Date of Medical services Provision, the Clinic does not acquire the right to payment of the Cancellation Fee.

5.11. If the Patient does not show up at the agreed Place of Medical services Provision on the Date of Medical services Provision or fails to submit the Examination Results to the Clinic within the period between the payment of the Reservation Fee and the tenth (10th) calendar day before the Date of Medical services Provision, it is considered that the Patient has cancelled the Date of Medical services Provision according to point 5.8 of Article 5 of the GTC, and the Clinic thus acquires the right to payment of the Cancellation Fee according to point 6.1, letter d) of Article 6 of the GTC.

5.12. The obligation of the Patient to submit the Examination Results to the Clinic within the period according to point 5.11 of Article 5 of the GTC does not apply to Patients with permanent residence outside the territory of the Slovak Republic, nor to Patients who

have permanent residence in the territory of the Slovak Republic but usually reside outside the territory of the Slovak Republic.

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## 6. CANCELLATION FEE

- 6.1. If (a) the Date of Medical services Provision is changed upon the Patient's complaint according to point 5.3 letter c) of the GTC, the Clinic acquires the right to payment of a Cancellation Fee of 300 EUR; (b) the Patient fails to notify the Clinic of a new Date of Medical services Provision according to point 5.1 of Article 5 of the GTC or according to point 5.4 of Article 5 of the GTC, the Clinic acquires the right to payment of a Cancellation Fee of 150 EUR; (c) the Date of Medical services Provision is changed again according to point 5.5 of the GTC after the original Date of Medical services Provision was changed upon the Patient's complaint according to point 5.3 letters a) or b) of Article 5 of the GTC, the Clinic acquires the right to payment of a Cancellation Fee of 150 EUR; (d) the Patient cancels the Date of Medical services Provision within a period shorter than ten (10) calendar days before the Date of Medical services Provision, the Clinic acquires the right to payment of a Cancellation Fee of 300 EUR; (e) the Patient cancels the Date of Medical services Provision within the period between the twentieth (20th) and the tenth (10th) calendar day before the Date of Medical services Provision, the Clinic acquires the right to payment of a Cancellation Fee of 150 EUR (hereinafter also referred to as the "Cancellation Fee").
- 6.2. If the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1 of Article 6 of the GTC, the Reservation Fee shall be used to cover the Cancellation Fee. If the Clinic acquires the right to payment of the Cancellation Fee according to point 6.1,

letters c) and f) of Article 6 of the GTC (note: point 6.1(f) seems to be a typo/omission in the Slovak original, but following the context, it should likely refer to the case where the Reservation Fee exceeds the Cancellation Fee), the remaining part of the Reservation Fee shall be returned to the Patient's specified bank account no later than the twentieth (20th) day of the calendar month following the calendar month in which the Clinic acquired the right to payment of the Cancellation Fee.

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## 7. REFUSAL OF MEDICAL SERVICES PROVISION

- 7.1. The Clinic is entitled to refuse the provision of Medical services if (a) the Patient requests the provision of Medical services from the Clinic to an extent that endangers the Patient's life and health, even despite the initial pre-treatment information provided during the Consultation; (b) the Provider, taking into account the Patient's health status and Examination Results, evaluates the provision of Medical services as inadmissible; and (c) the Patient fails to provide the Clinic with Informed Consent or revokes the Informed Consent before the provision of the Medical services to which the Informed Consent relates, and yet requests the provision of the specified Healthcare.
- 7.2. The Patient is entitled to refuse the provision of Medical services at any time until the moment the provision of Medical services commences.
- 7.3. The refusal of the provision of Medical services by the Patient after the payment of the Reservation Fee is considered a cancellation of the Date of Medical services Provision.

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## 8. SPECIAL PROVISIONS

- 8.1. If the Patient believes that the Medical services was not provided correctly or that the Clinic did not proceed correctly in providing the Healthcare, they have the right to complaint a remedy from the Clinic through a written submission (hereinafter also referred to as the "Submission"). In the content of the Submission, the Patient shall describe the facts justifying the submission. The subject of the Submission is not the assessment of the aesthetic result of the provision of Healthcare, as the perception of the aesthetic result of the provision of Medical services is based on the subjective perception of the Patient. The non-fulfillment of the Patient's expectations is not a reason for making a Submission. A reason for making a Submission after the provision of Medical services is also not a state unwanted by the Patient caused by the consequence of an accident, mechanical, forceful, or other action on the Patient's tissues, the action of a third party, and/or non-compliance with recommended treatment procedures, including checks of the Patient's health status, as the Clinic is not responsible for such a state. The Clinic shall inform the Patient of the date and place of the consultation regarding the facts stated in the Submission (hereinafter also referred to as the "Consultation on the Submission") no later than seven (7) calendar days from the date of receipt of the Submission. The Consultation on the Submission shall take place no later than twenty-five (25) calendar days from the date of receipt of the Submission. Based on the Consultation on the Submission, the Clinic shall inform the Patient of the manner in which the Submission was handled (hereinafter also referred to as the "Notification on the Handling of the Submission") no later than thirty (30) calendar days from the date of receipt of the Submission.
- 8.2. The deadlines for handling the Submission stated in point 8.1 of Article 8 of the GTC do not apply if the content of the Submission implies the need to act immediately or within a shorter period and the Submission can be evaluated as justified considering all circumstances.
- 8.3. The Clinic shall handle the Submission as follows: (a) The Clinic shall grant the Submission if the Submission was justified; (b) The Clinic shall not grant the Submission if the facts stated by the Patient in the Submission are not confirmed during the Consultation on the Submission or if the Patient fails to attend the Consultation on the Submission and the justification of the Submission cannot be assessed from the content of the Submission itself.
- 8.4. If the Clinic grants the Submission, the Clinic shall determine the date and place for the Revision Surgery for the Patient, taking into account the facts identified during the Consultation on the Submission. The Revision Surgery will be charged with an amount corresponding to at least fifty (50) percent of the Remuneration for the originally provided Medical services according to the Provider's price list published on the Provider's Website.
- 8.5. If the Clinic does not grant the Submission or does not send the Notification on the Handling of the Submission to the Patient, the Patient is entitled to: (a) complaint the Medical services Surveillance Authority to perform supervision over the provision of Medical services by the Clinic according to

the provisions of Section 18 par. 1 letter b) of the Health Insurance Companies Act, if the reason for the Submission was the Patient's belief that the Medical services was provided incorrectly; (b) contact the supervisory authority according to the Medical services Providers Act, if the reason for the Submission was the belief of a violation of other obligations of the Clinic in the provision of Medical services arising from generally binding legal regulations.

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## 9. PROTECTION OF PERSONAL DATA

- 9.1. When providing Healthcare, the Clinic processes the Patient's personal data in accordance with the GDPR Regulation, the Personal Data Protection Act, and other generally binding legal regulations.
- 9.2. The Clinic informs the Patient about the method of processing the Patient's personal data in the Provider's information system, as well as about the Patient's rights as a data subject arising from the Personal Data Protection Act and the GDPR Regulation. Information about the processing of the Patient's personal data in the Provider's information system is available on the Provider's Website.

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## 10. DELIVERY

- 10.1. All written documents under the Medical services Provision Agreement and the GTC shall be delivered via Slovenská pošta a.s. (Slovak Post), postal courier, or in person, unless another method of delivery is explicitly stated in the GTC.
- 10.2. The Clinic shall send documents intended for the Patient to the Patient's address specified in the Medical services Provision Agreement,

provided that the Patient has not notified the Clinic of another address for the purpose of document delivery.

- 10.3. The Patient shall send documents intended for the Clinic to the Provider's address specified in point 1.1 of Article 1 of the GTC or to the e-mail address published on the Provider's Website.
- 10.4. Documents sent via Slovenská pošta a.s. or via postal courier are considered delivered on the day of (a) factual acceptance of the document by the addressee, (b) refusal to accept the document by the addressee, and (c) the moment when the document delivered to the addressee's address is returned to the sender as (i) uncollected within the collection period, (ii) addressee unknown, and (iii) addressee not found.
- 10.5. Excluding the Submission, documents under the GTC may be delivered via electronic mail (e-mail) based on a prior agreement between the Clinic and the Patient. Documents delivered via electronic mail (e-mail) are considered delivered on the day they are sent to the correct e-mail address, provided that they were sent on a working day before 4:00 PM. In other cases, the documents are considered delivered on the next working day. The correct e-mail address for the purposes of this point means (i) the e-mail address provided by the Patient in the Medical services Provision Agreement and (ii) the e-mail address published on the Provider's Website.
- 10.6. In cases where written communication between the Clinic and the Patient is not required according to the GTC, communication may take place by telephone or other suitable means previously agreed upon by the Patient and the Provider.
- 10.7. The Patient is obliged to notify the Clinic of any change in their address originally designated for the purpose of document delivery according to the GTC.
- 10.8. The Clinic is obliged to ensure that the current address for the delivery of

documents according to the GTC is always published on the Provider's Website.

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**11. FINAL PROVISIONS**

- 11.1. The Clinic reserves the right to unilaterally change the GTC, particularly as a result of changes in the relevant generally binding legal regulations.
- 11.2. If any provision of the GTC becomes wholly or partially invalid, this fact shall not affect the validity of the remaining provisions of the GTC. In such a case, the provisions of the relevant generally binding legal regulations which, in view of their purpose, are closest to the invalid provision of the GTC shall be applied in place of the invalid provision of the GTC.
- 11.3. Questions and situations that are not explicitly regulated by these GTC or the Agreement for the Provision of Medical Services shall be governed by the legal system of the Slovak Republic, primarily the Act on Medical services Providers, the Act on Health Insurance Companies, the Act on Healthcare, Act No. 40/1964 Coll. the Civil Code, as amended, and other relevant generally binding legal regulations.
- 11.4. The GTC shall become effective on the day of their publication on the Provider's Website.
- 11.5. This Agreement and these GTC shall be governed by the laws of the Slovak Republic, and any disputes shall be resolved by the competent Slovak courts.
- 11.6. These Terms are a translation of the official Slovak version. In case of discrepancies, the Slovak version prevails.

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In ....., on .....

Name and Surname:

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Signature: .....